

Three (3) Steps

To successfully resolve a Water Restriction Violation, please complete the three (3) steps identified in the following pages.

Complete water restriction information can be found at:

www.sfwmd.gov/waterwatch



Conserve

South Florida Water Management District
3301 Gun Club Road
West Palm Beach, FL 33401
Address Correction Required

Instructions for Resolving a Water Shortage Violation



SFWMD
Managing and Protecting
Water Resources of the
Region

Phone: (800) 432-2045
Enforcement Section
Environmental Resource
Compliance
www.sfwmd.gov

[sfwmd.gov](http://www.sfwmd.gov)

Step 1

Within thirty (30) days of receipt of Notice of Violation/Consent Order (NOV/CO) for violation of water restrictions you **MUST**:

- Select an Option (1 through 3) on the enclosed NOV/CO.



**Reduce your Water Use...
No Excuse!**

Step 2

Complete requirements of the chosen option within thirty (30) days of receipt of the NOV/CO

Option	Deliverables	Total Cost and Penalty
1	Submit full payment of costs and penalties	\$1,000
2	Complete the on-line educational course regarding water shortage rules, orders and conservation and receive a 25% penalty reduction. Click on "Take the Water Shortage Exam" located on the following website: www.sfwmd.gov/waterwatch	\$750
3	Do not sign the NOV/CO and the case will be forwarded to the District's Office of Counsel for litigation.	Up to \$10,000 per day per offense

Step 3

Sign and Return

Sign and return the NOV/CO within thirty (30) days of receipt of NOV/CO.

Payment of penalty may be enclosed with the signed NOV/CO at this time. Once received by the District, the signed NOV/CO will be added to the agenda of the next regularly scheduled monthly Governing Board meeting.

The signed NOV/CO and check should be mailed to:

SFWMD
3301 Gun Club Road
West Palm Beach, FL 33406
Attention: Virg Cruz, MSC 9210

NOTE: Failure to complete **ALL** of the three (3) steps listed above **WITHIN THIRTY (30) DAYS** of receipt of the NOV/CO will result in the enforcement action defaulting to Option 3 and subsequently resulting in increased penalties and costs.

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West Palm Beach, FL 33401

Phone: (800) 432-2045
Enforcement Section
Environmental Resource Compliance
Fax: 561-682-6896
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