

2025 TRAINING: SOUTH FLORIDA FLOOD INFORMATION RESOURCE

Office of District Resiliency

July 14, 2025



Agenda

1. Opening Remarks
2. Navigating the Flood Information Resource*
 - a. Training Overview
 - b. Resource Overview
 - c. Public Tools
 - d. Notification System
 - e. Stakeholder Tools
- Q&A following each item
3. Creating and Accessing Resource Accounts
4. Closing Remarks
5. Adjourn

** Today's training exercises are designed for interactive participation and require accessing the meeting on the Teams application or compatible browser. Participation by phone is discouraged.*

Note: This meeting is being recorded.





1

Opening Remarks

Carolina Maran, Ph.D., P.E.

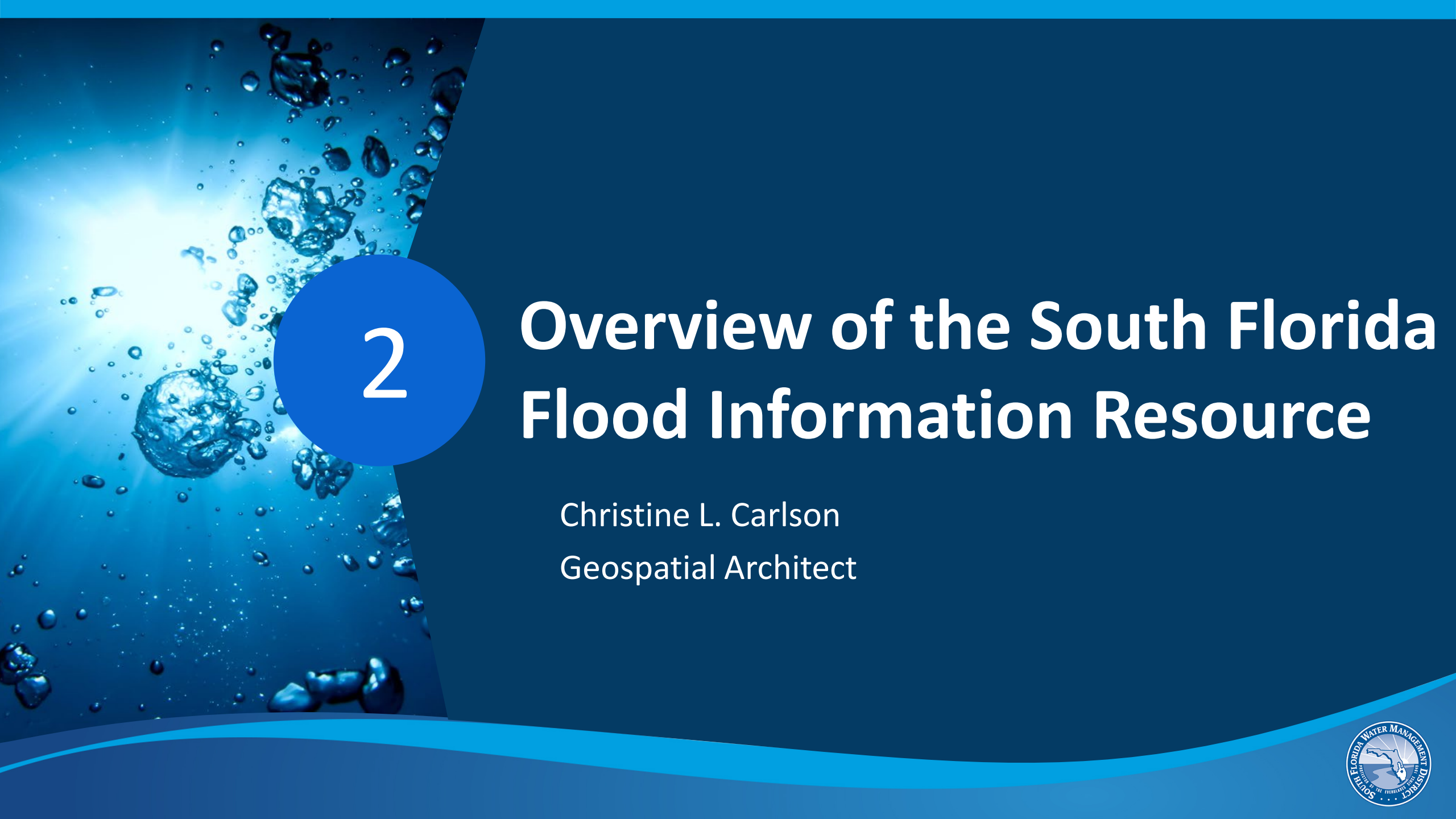
Chief of District Resiliency



Opening Remarks



Carolina Maran, Ph.D., P.E.
Chief of District Resiliency



2

Overview of the South Florida Flood Information Resource

Christine L. Carlson
Geospatial Architect



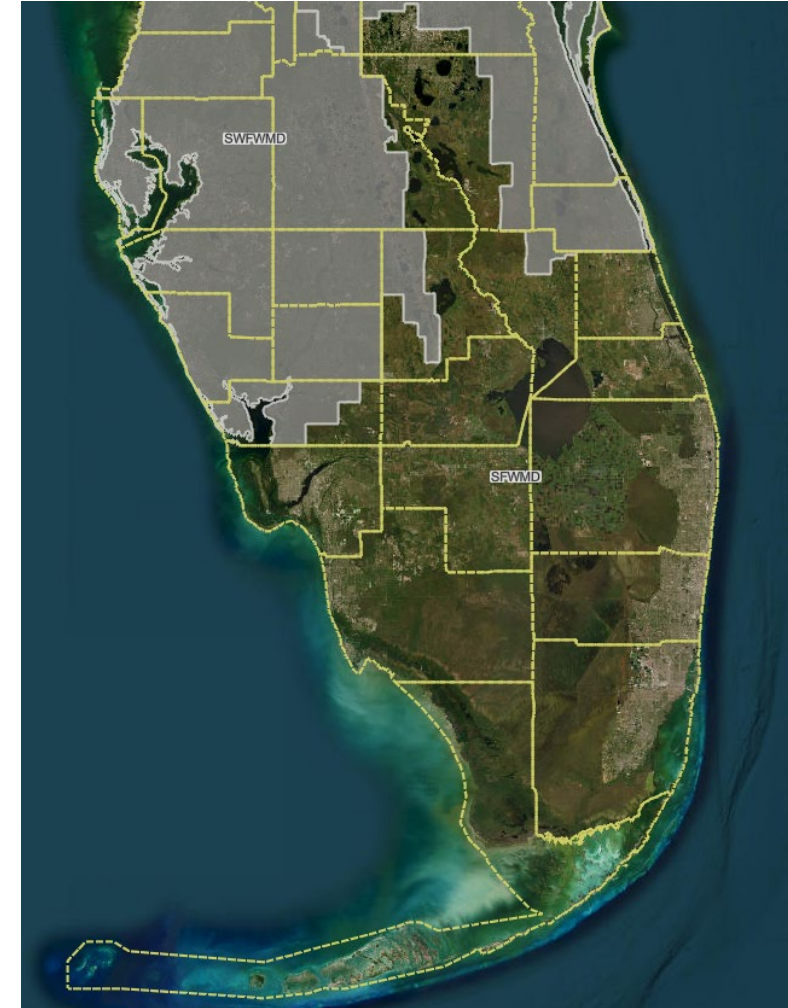


South Florida Flood Information Resource: Gaining a Regional Perspective on Flooding

Christine Carlson, Geospatial Architect, SFWMD Geospatial Services

South Florida Water Management District (SFWMD)

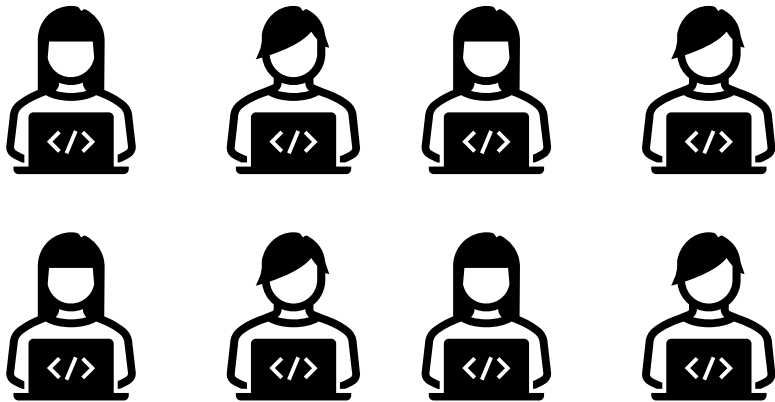
- **SFWMD operates and maintains the regional water management system** in South Florida known as the Central and Southern (C&SF) Florida Project
- Community drainage districts and hundreds of smaller drainage systems connect and discharge to this regional system **making maintenance and management of this interconnected system a shared responsibility between SFWMD and those responsible for these connected systems**
- The **South Florida Flood Information Resource** is a **public and stakeholder resource** that hosts tools for the collection and dissemination of regional flood information
- SFWMD's interest in hosting this resource is related to our **Flood Protection Level of Service and Sea Level Rise and Flood Resilience Programs**. Regional flood information is used to **assess flood drivers, track climate impacts, and perform model verification**.



Today's Training



- **Part 1:** Overview of resources, what's new in 2025 and what's been enhanced since last wet season
- **Parts 2 and 5 (Interactive):** Hands on experience using Public Tools and creating resource accounts
- **Parts 3:** Deep dive into the Local Contact Notification System
- **Part 4 (Stakeholder Tools):** Interactive for those with SFWMD AGOL or Resource Accounts
- **Part 6:** Wrap up



Training Objectives



1. ***Gain an understanding or improved understanding*** of how to access and navigate the South Florida Flood Information Resource
2. ***Gain familiarity*** with the available public and stakeholder resources
3. ***Gain experience***
 - ***Submitting*** flood observations within your area of responsibility,
 - ***Interpreting*** local contact notification emails,
 - ***Using*** public and stakeholder applications ***to access current event information,***
 - ***Browsing*** the repository and ***downloading*** event information
4. ***Learn how to create*** a stakeholder account, ***who is authorized*** to access what content and ***how to request*** access to content

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General Information

Refresh / Recycle Icon





2a

Q&A



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Search, Visualize, Download, Create, Communicate, Collaborate

Search...

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Public Tools

Local Contact Viewer



Who to Contact about Flooding in your area:

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Photos and Flood Observations:

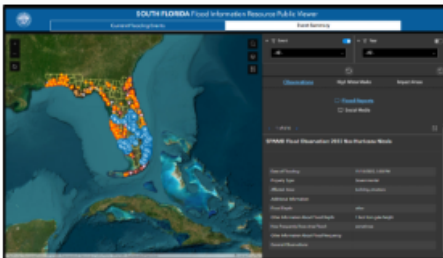
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To provide information and photos for past events, please contact Resiliency@sfwmd.gov.

Scan the QR Code



South Florida Flood Information Resource Public Viewer:



SF Flood Information Viewer

To access: Click on the image to the left. This application is designed for exploration of publicly shared Flood Information Repository content. Data for this application was compiled from a variety of sources.

Information Resources



SFWMD Geospatial Open Data Portal

Access to publicly shared SFWMD data and apps.

[View](#)



SFWMD Quick Maps

Explore SFWMD geospatial data tools in this SFWMD Web Mapping Application.

[View](#)



Florida Geographic Information Office

Coordinating Geospatial Innovation for Florida's Future.

[View](#)



Florida Emergency Response Team

Florida Division of Emergency Management GeoPortal.

[View](#)

Sign in to South Florida Water Management District Community Hub



ArcGIS login

Username

Password

[Show](#)

☐ Keep me signed in

[Sign In](#)

[Cancel](#)

[Forgot username?](#) or [Forgot password?](#)

SFWMD
South Florida Water Management District

No account? [Create a South Florida Water Management District Community Hub account.](#)

Not a member of this organization?
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[Privacy](#)

Stakeholder Access

sfwmd.gov/FloodResource

Stakeholder Tools and Content

Flood Information Resource Application (aka SFWMD Stakeholder Dashboard) Enhancements

- Application Reconfiguration
- Improved filtering and interactions between the map and popup details
- Addition of Social Media Reports and USGS High Water Marks
- Issues with download widget addressed
- Streamlined backend operations

View and download ICEYE Flood Insight Products



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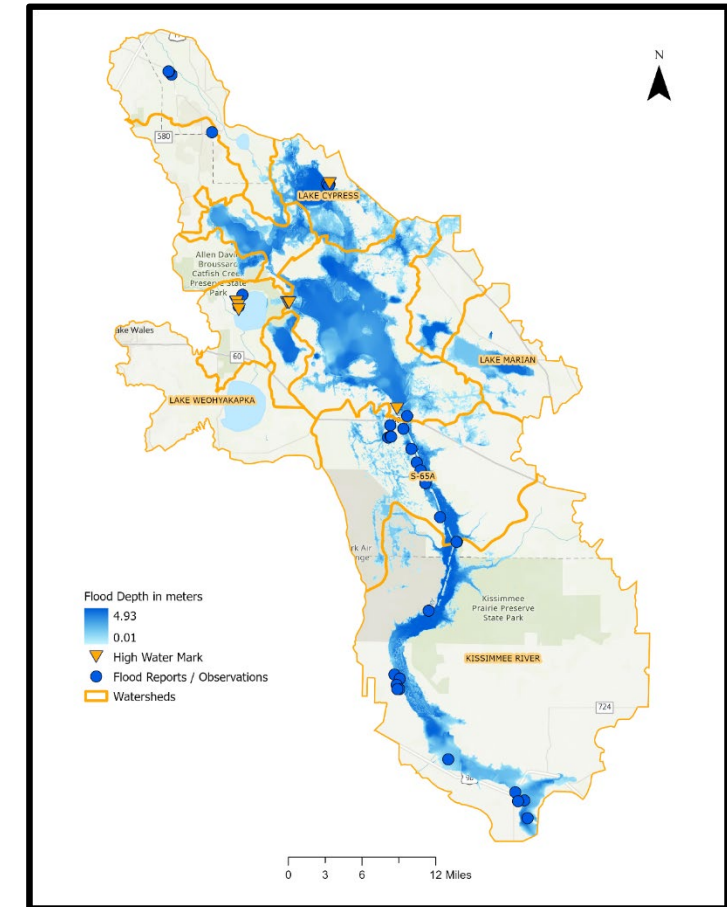
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NEW THIS YEAR

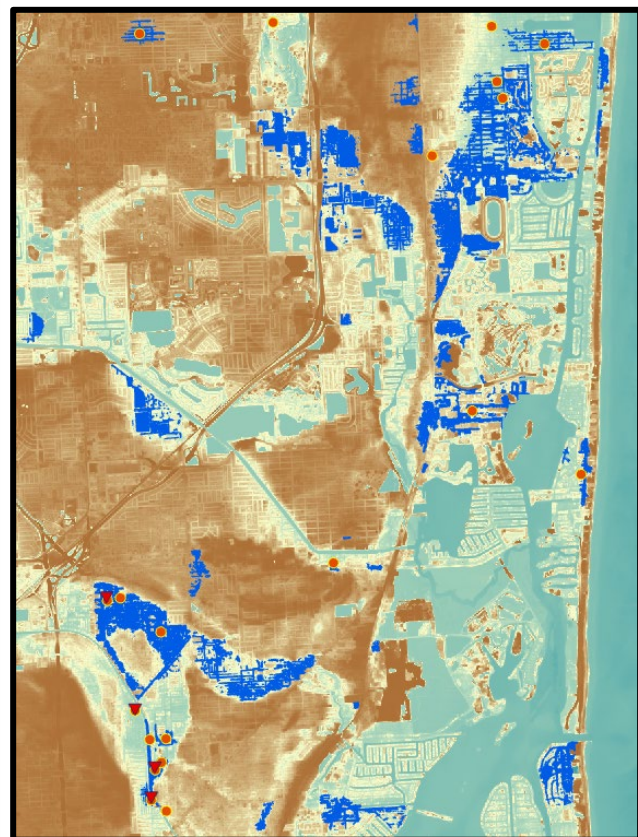
ICEYE Flood Insights Product

- **Analysis ready product** that includes a depth rasters, flood extents, and metadata
- Provides maximum flood depth and extent over the duration of an event
- Depth raster is derived from a variety of remote sensing sources (open source imagery, Sentinel-1, digital terrain models) including ICEYE's high resolution (4 meter) SAR sensors
- **Uses auxillary information** to validate flooding location and depth including:
 - River gauges
 - Stage gauges
 - Social media posts
 - **SFWMD Flood Survey Reports**
 - USGS, SFWMD and local government high water marks

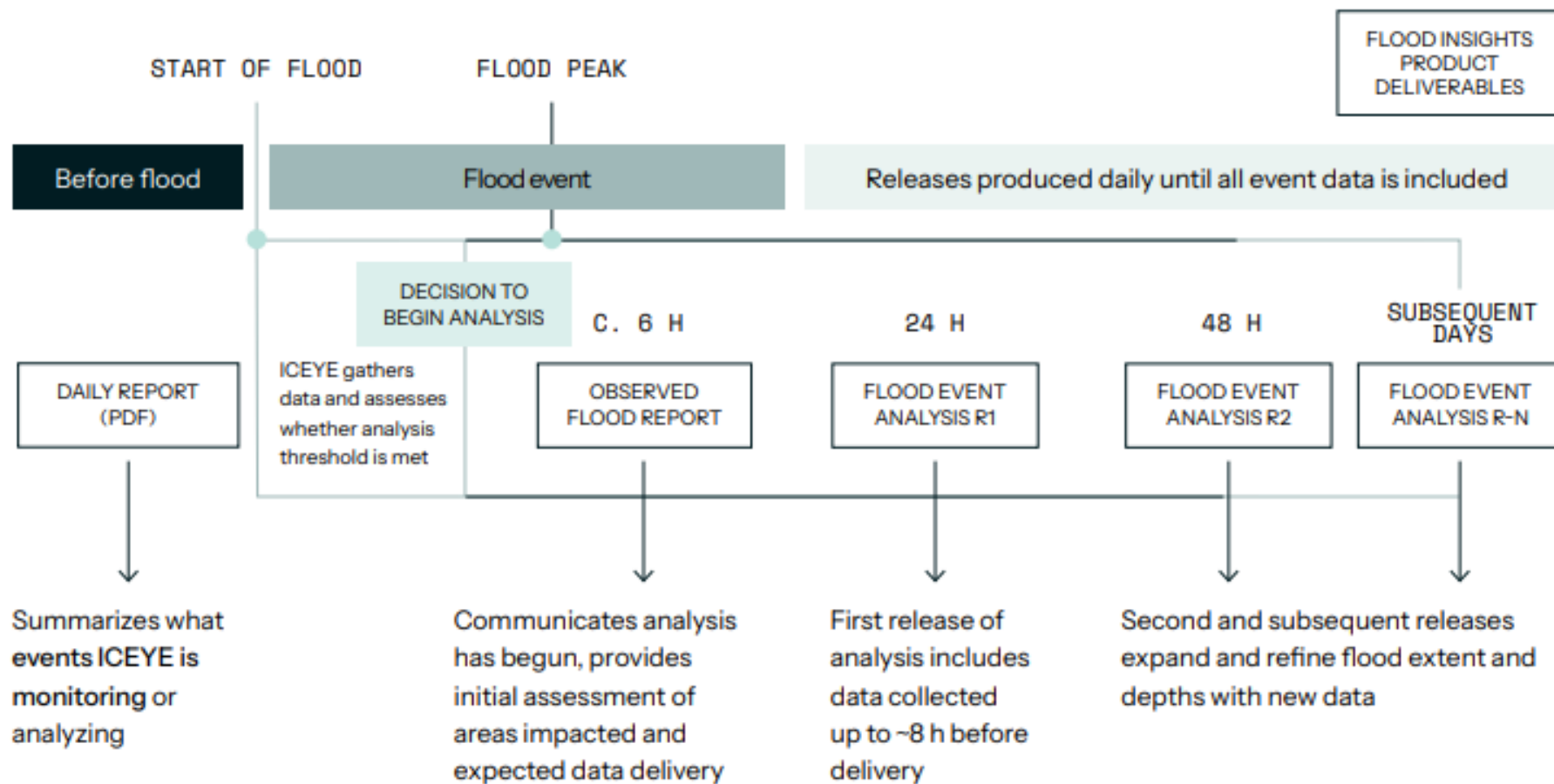


**Hx Ian (Sept 2022):
Kissimmee River and Headwaters**

ICEYE Flood Insight Event Life Cycle



June 2024 Rain Event



New this Year

Local Contact Notification System



Receive notifications of flood observations
submitted with an Area of Responsibility

TEST / Proposed Notification Email Text

TEST Flood Observation Report Submissions Pending Review *TEST*



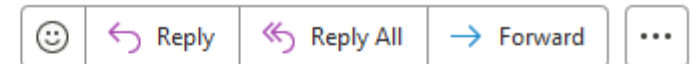
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To 🟡 Kirouac, David; 🟢 Carlson, Christine; 🟡 Ahmed, Shakir

Retention Policy Delete Emails over 5 years old (5 years)

Expires 7/9/2030

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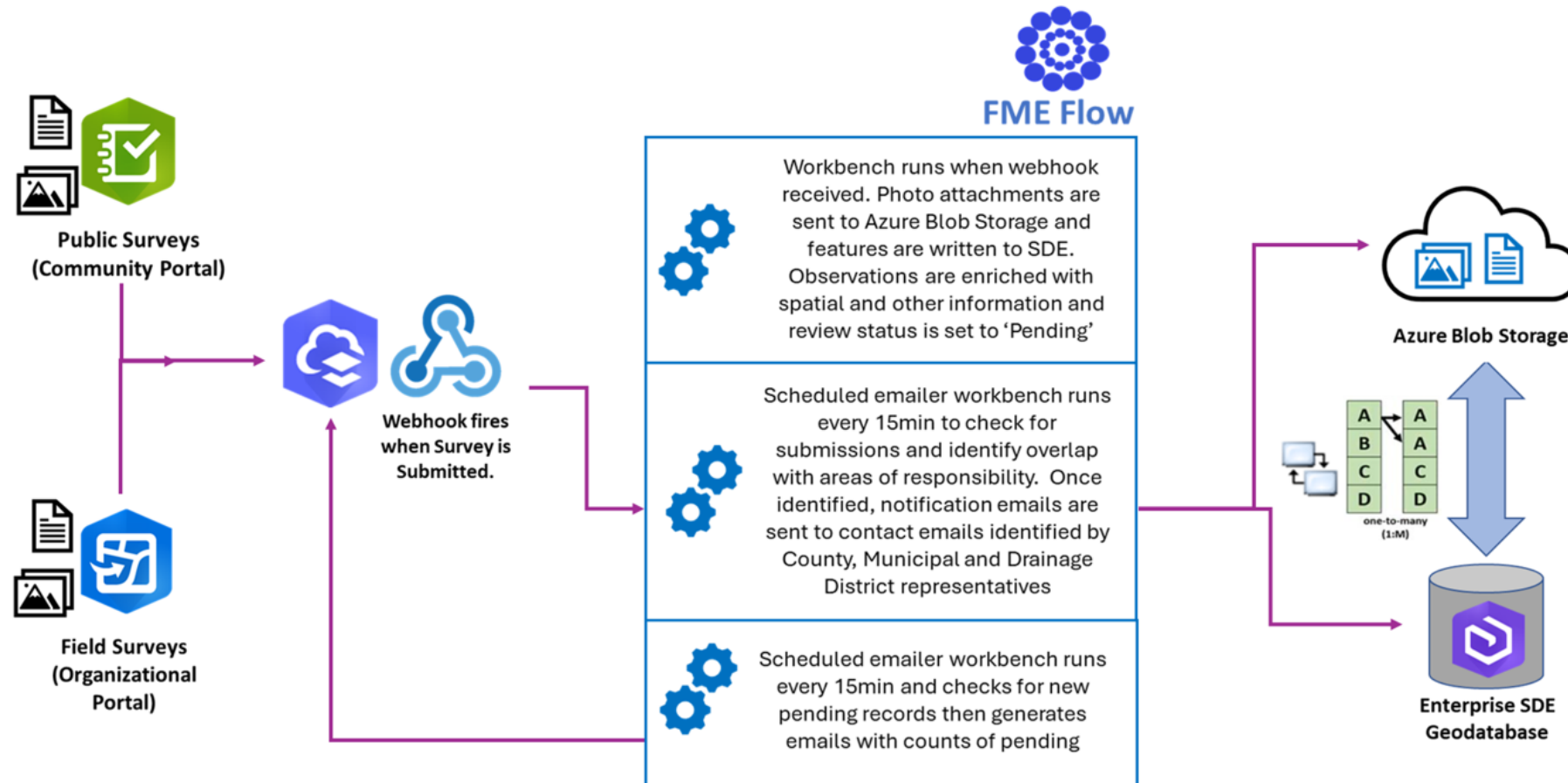
County	Municipality	Special District	Broward Water Area	Broward Sewer Area	No. Reports
PALM BEACH	NA	NORTHERN PALM BEACH COUNTY IMPROVEMENT DISTRICT	NA	NA	1

You can view these observation reports in detail from our Flood Information Resource Stakeholder Application at <https://exb.test.geoapps.sfwmd.gov/SFResiliency/index.html>

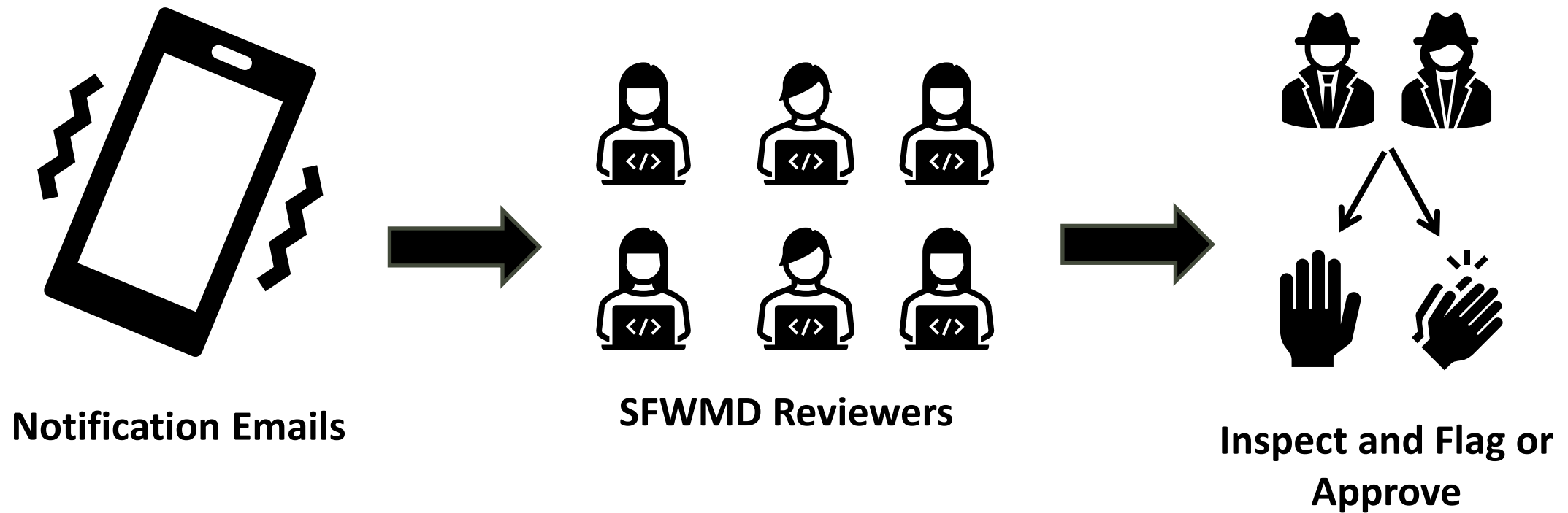
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-South Florida Water Management District- Office of District Resiliency

Backend Workflows and Processing



SFWMD Review Process





2b

Q&A



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PART 2: Training Session #1

Public Tools

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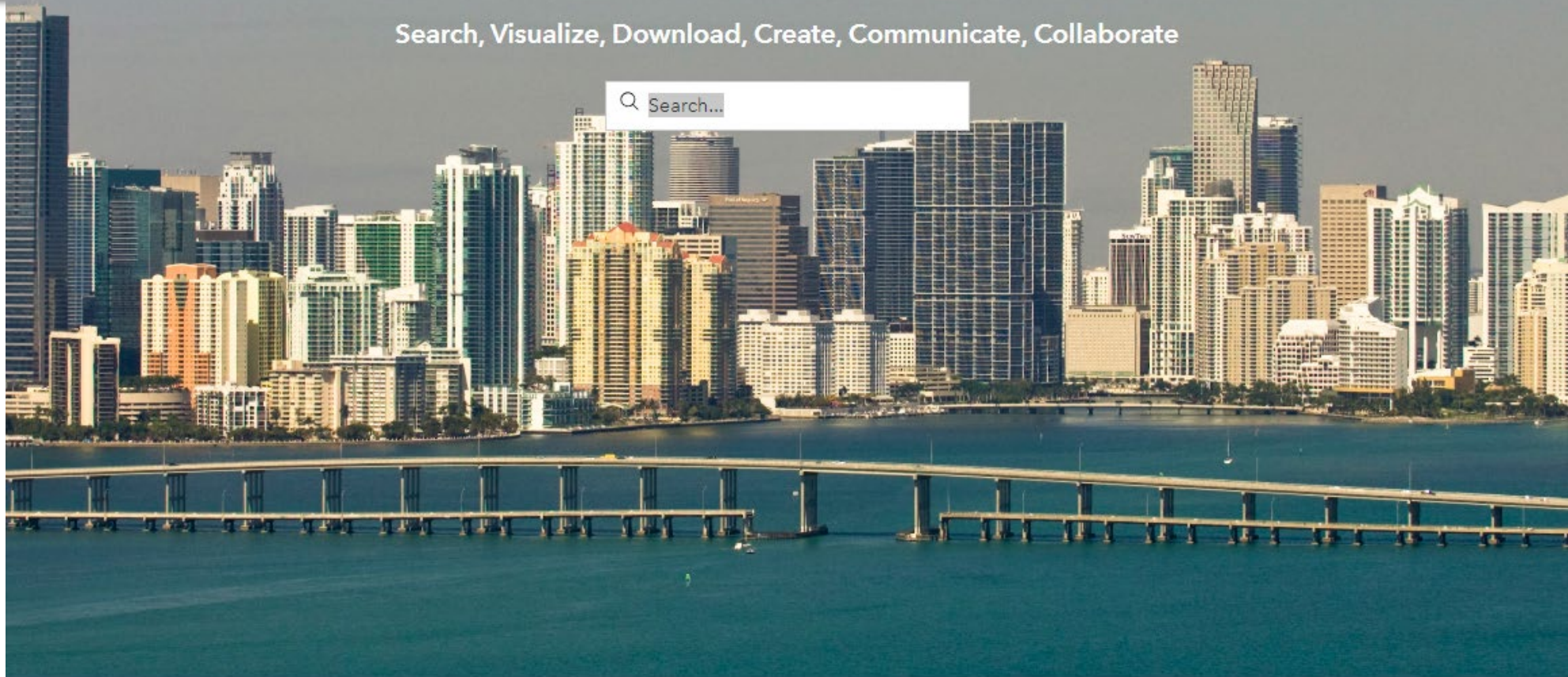
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South Florida Flood Information Resource

Search, Visualize, Download, Create, Communicate, Collaborate

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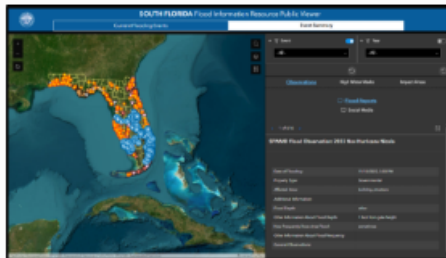
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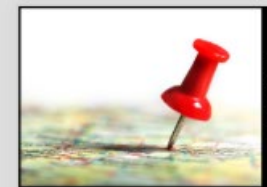
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ArcGIS login

Username

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[Show](#)

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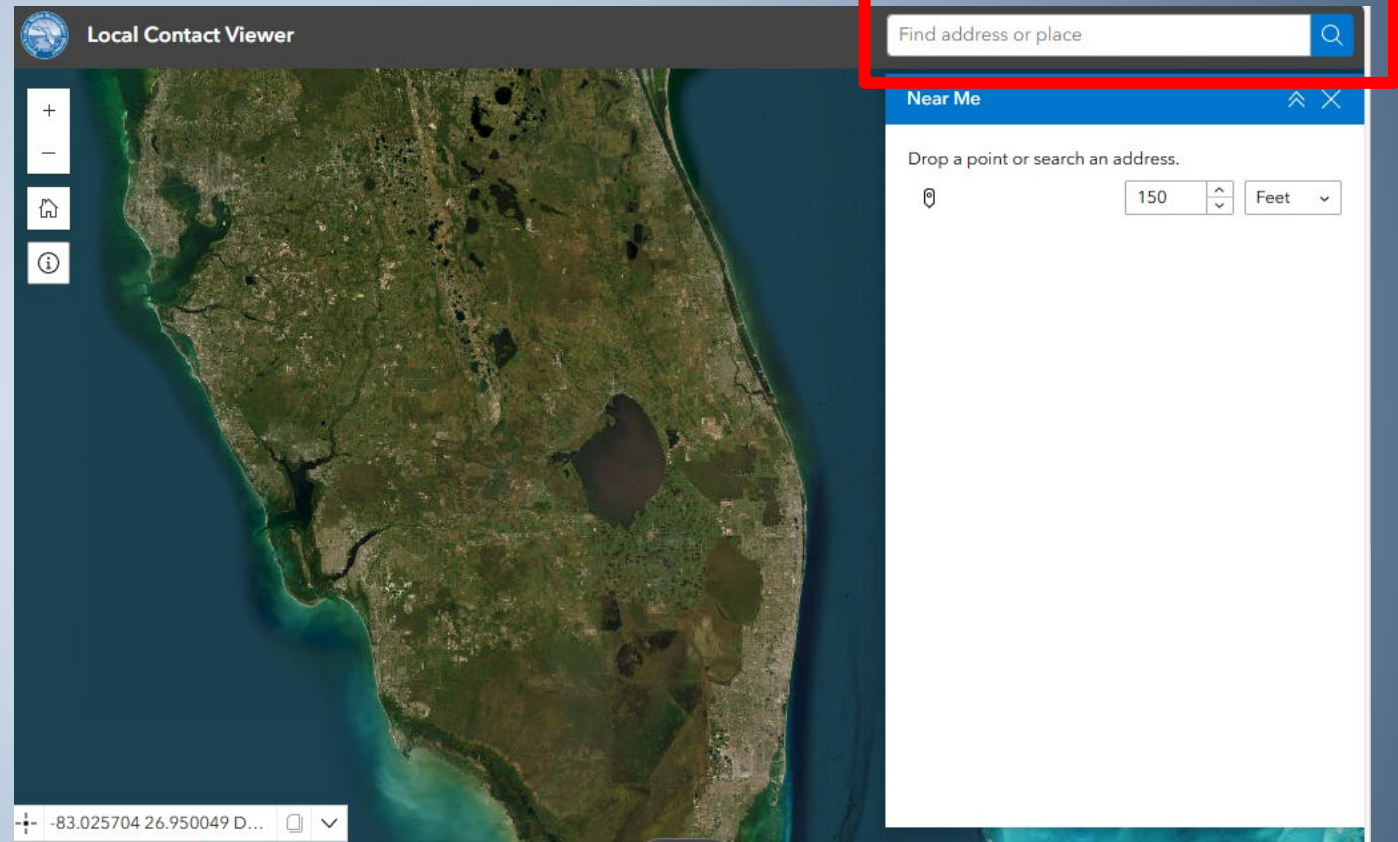
[Privacy](#)

Stakeholder Access

sfwmd.gov/FloodResource

Exercise 1: Find a local contact for a location

Enter an Address



Or Use your mouse to navigate
to a location on the map and
drop a pin on the map

Exercise 2: Submit a TEST Flood Observation within your Area of Responsibility

Click on the QR Code OR Scan with a mobile device

OR

Please type the following into your **browser address bar**

sfwmd.gov/FloodingApp



Please Complete the following

Reporting Category:*

☐ Flooding
 ☐ Flooding Concern

Date of Flooding:

Photos (1 required)*

Submit up to 3 photos.

1 Drop image here or select image (maximum number of files allowed: 3)

Flood Location*

Find address or place

Earthstar Geographics Powered by Esri

Lat: Lon:

Flood Depth:

☐ Less than ankle deep
 ☐ Ankle deep
 ☐ Knee deep
 ☐ Greater than knee deep
 ☐ Don't know / NA
 ☐ Other

Has this location flooded before?

☐ Never
 ☐ Whenever it rains
 ☐ Only during tropical events
 ☐ Sometimes
 ☐ Don't know /NA

Property Type:

☐ Agriculture
 ☐ Airport
 ☐ Commercial

☐ Governmental
 ☐ Industrial
 ☐ Mixed Use

☐ Natural Area / Open Land / Recreational
 ☐ Residential

Affected Areas:

☐ Building / Structure
 ☐ Driveway / Garage
 ☐ Parking Lot

☐ Road / Street
 ☐ Seawall
 ☐ Storm Drain
 ☐ Swale

☐ Yard
 ☐ Field / Open / Natural Area
 ☐ Don't know

☐ Other

Please enter the following

General Observations (Optional):

TEST

Name

Enter Your Name

Email

Enter Your Email

Phone Number

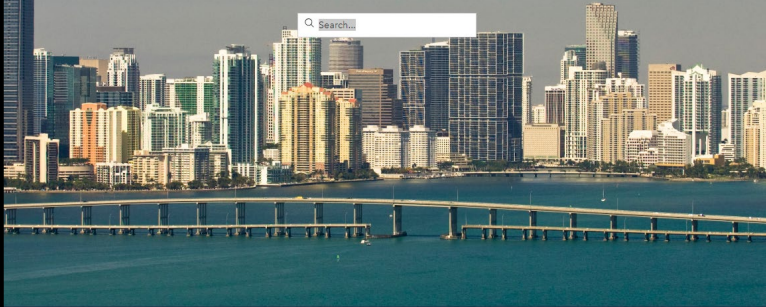
This information will be used as a Sign In for this training

Submit

Exercise 3: View Flood Observation in the Current Event Viewer

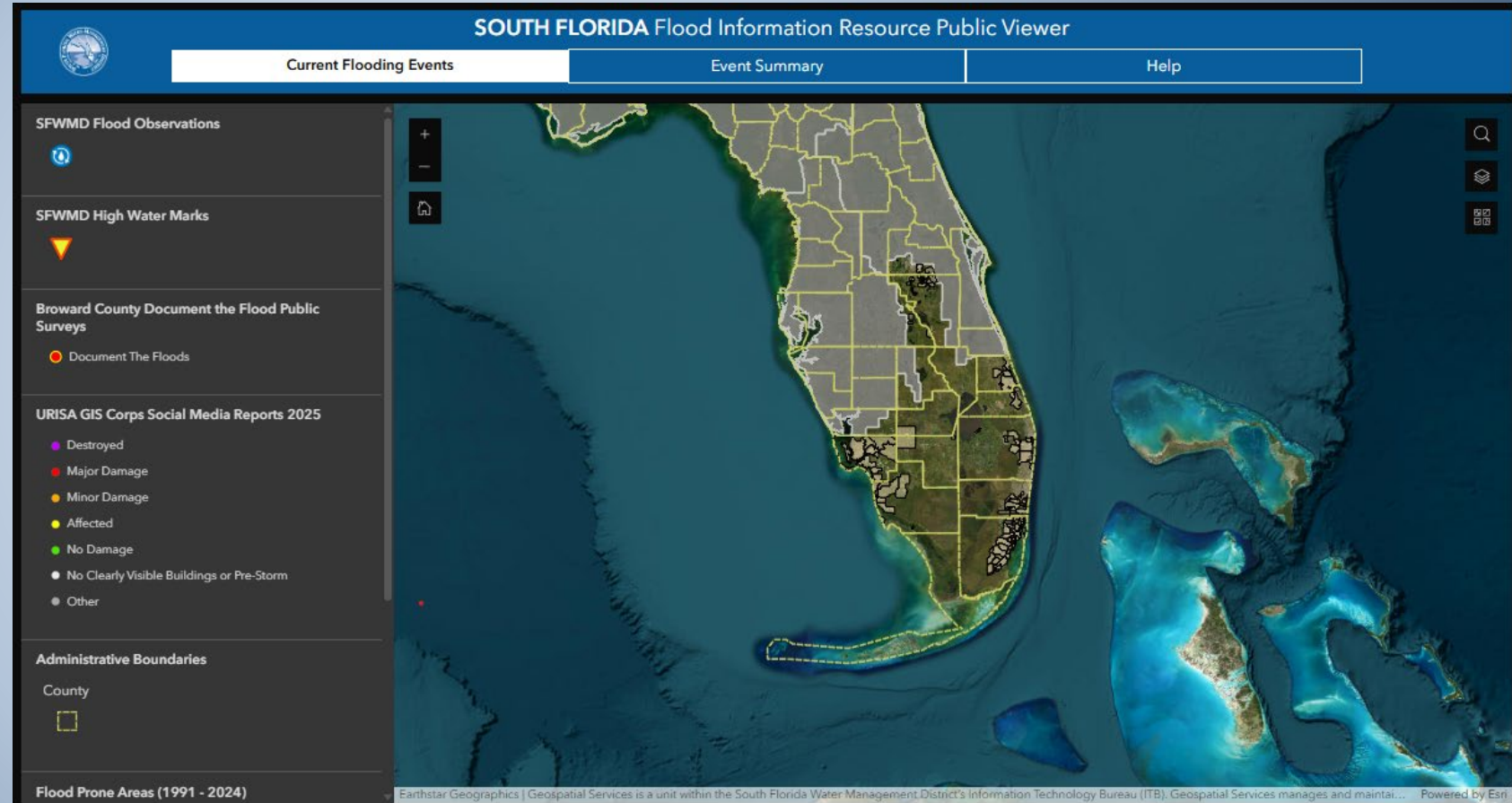
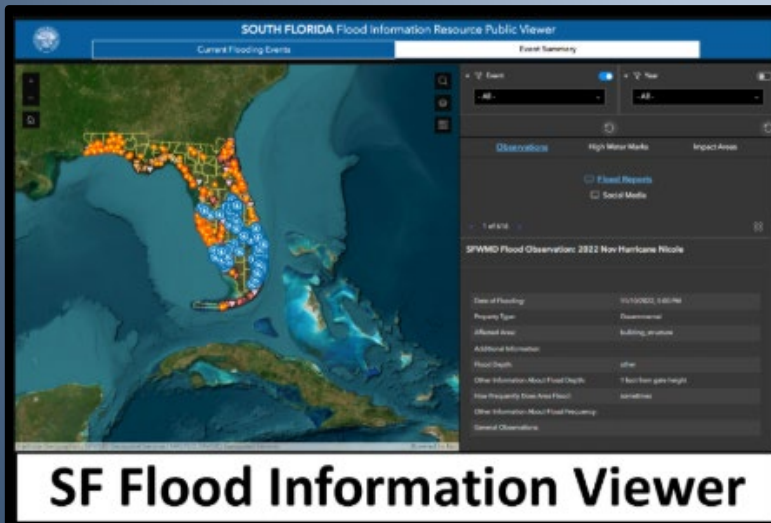
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sfwmd.gov/FloodResource



SOUTH FLORIDA Flood Information Resource Public Viewer



Current Flooding Events

Event Summary

Help

SFWMD Flood Observations



SFWMD High Water Marks



Broward County Document the Flood Public Surveys

Document The Floods

URISA GIS Corps Social Media Reports 2025

- Destroyed
- Major Damage
- Minor Damage
- Affected
- No Damage
- No Clearly Visible Buildings or Pre-Storm
- Other

Administrative Boundaries

Municipality



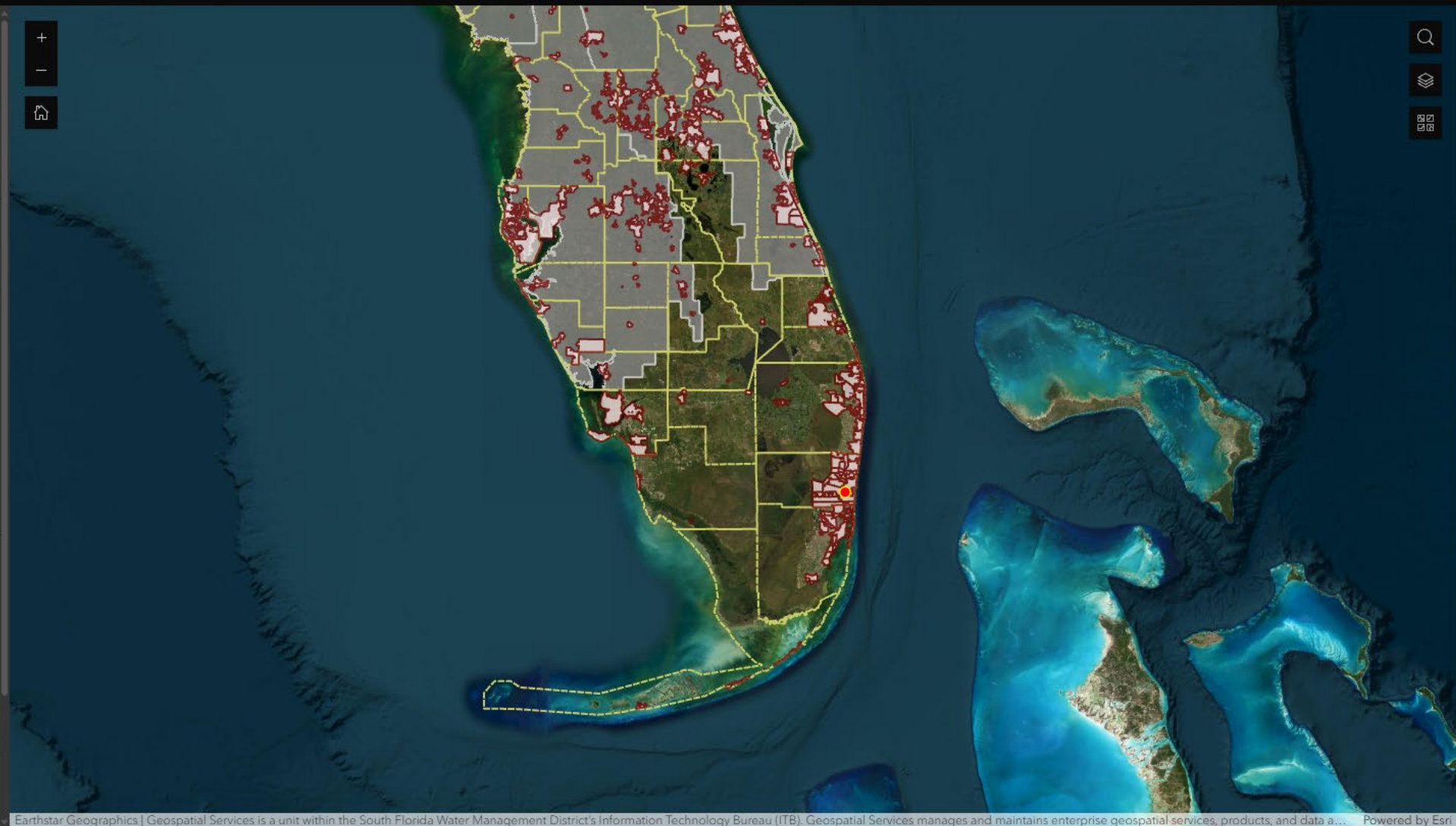
County



Florida WMD Boundaries



NFWMD



Earthstar Geographics | Geospatial Services is a unit within the South Florida Water Management District's Information Technology Bureau (ITB). Geospatial Services manages and maintains enterprise geospatial services, products, and data a... Powered by Esri



Current Event Viewer

Flood Prone Area Summary

Event Summary

Photo Viewer

Flood Observation Summary

High Water Mark Summary

Help

Flood Documentation 2025

Flood Observations



Flooding Concerns



SFWMD High Water Marks



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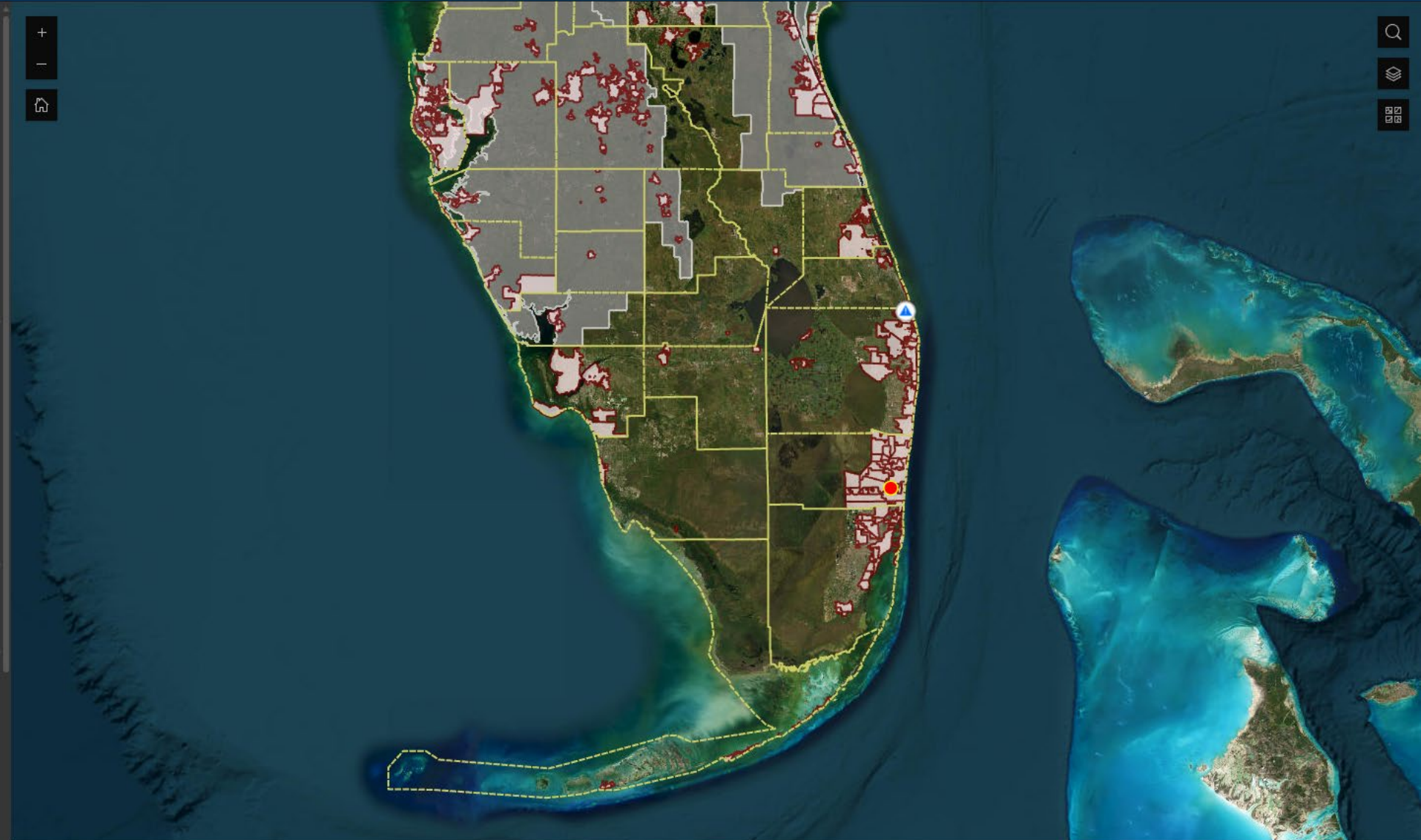
- Document The Floods

Administrative Boundaries

County



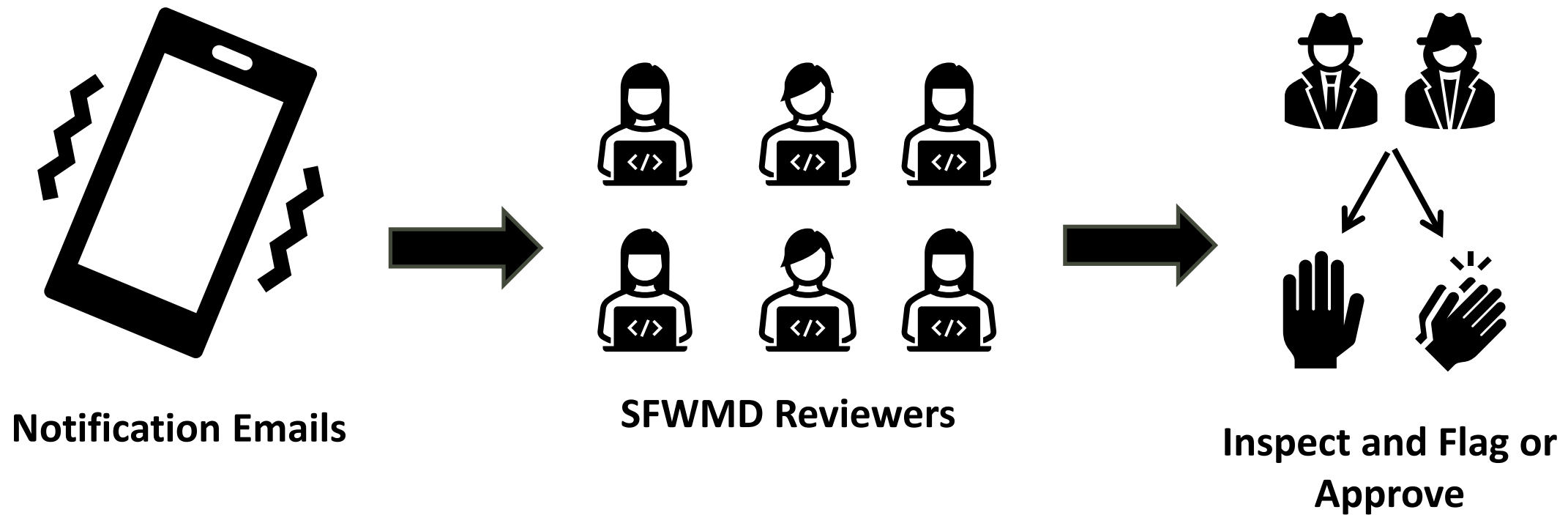
Municipality

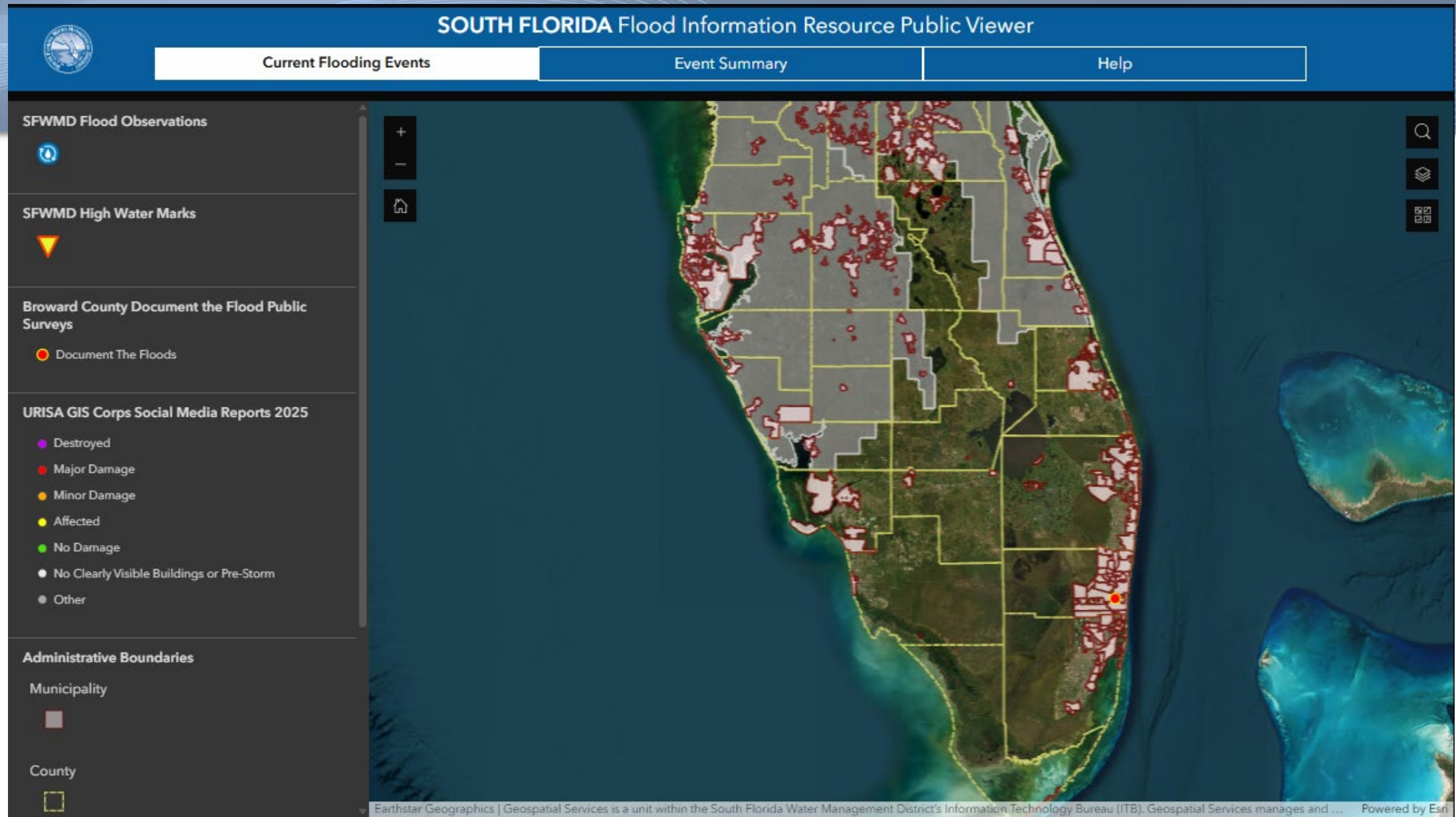


Earthstar Geographics | Geospatial Services is a unit within the South Florida Water Management District's Information Technology Bureau (ITB). Geospatial Services manages and maintains enterprise geospatial services, products, and data and i... Powered by Esri

10-Minute Break

SFWMD Review Process

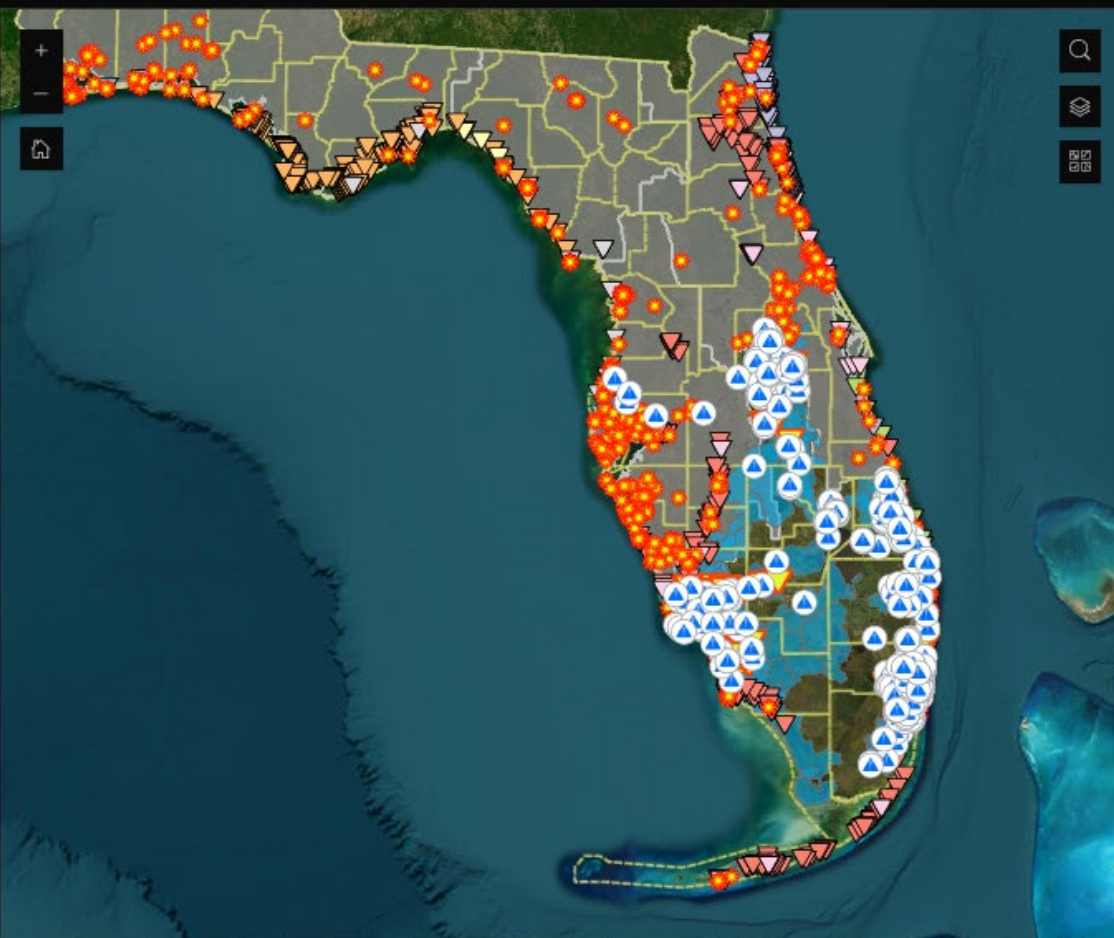




Exercise 4: Filtering Event Summary Information

SOUTH FLORIDA Flood Information Resource Public Viewer

Current Flooding Events | **Event Summary** | Help



Event: - All - Year: - All -

[Observations](#) | High Water Marks | Impact Areas

[Flood Reports](#)
[Social Media](#)

< 1 of 612 >

SFWMD Flood Observation: 2022 Nov Hurricane Nicole

Date of Flooding:	11/10/2022, 5:00 PM
Property Type:	Governmental
Affected Area:	building_structure
Additional Information:	
Flood Depth:	other
Other Information About Flood Depth:	1 foot from gate height
How Frequently Does Area Flood:	sometimes
Other Information About Flood Frequency:	
General Observations:	

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2c

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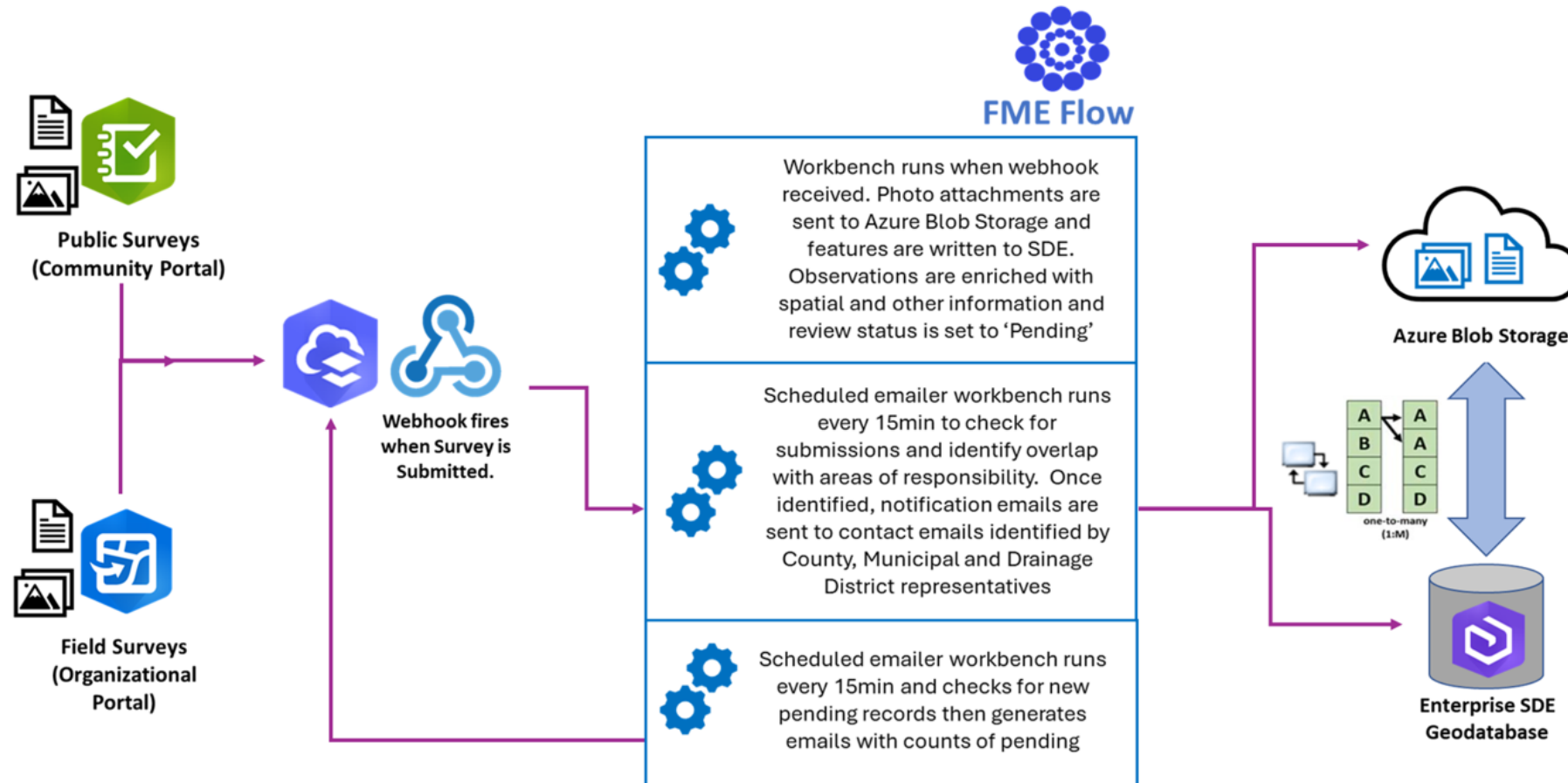
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PART 3: Training Session #2

Local Contact Notification System

Backend Workflows and Processing

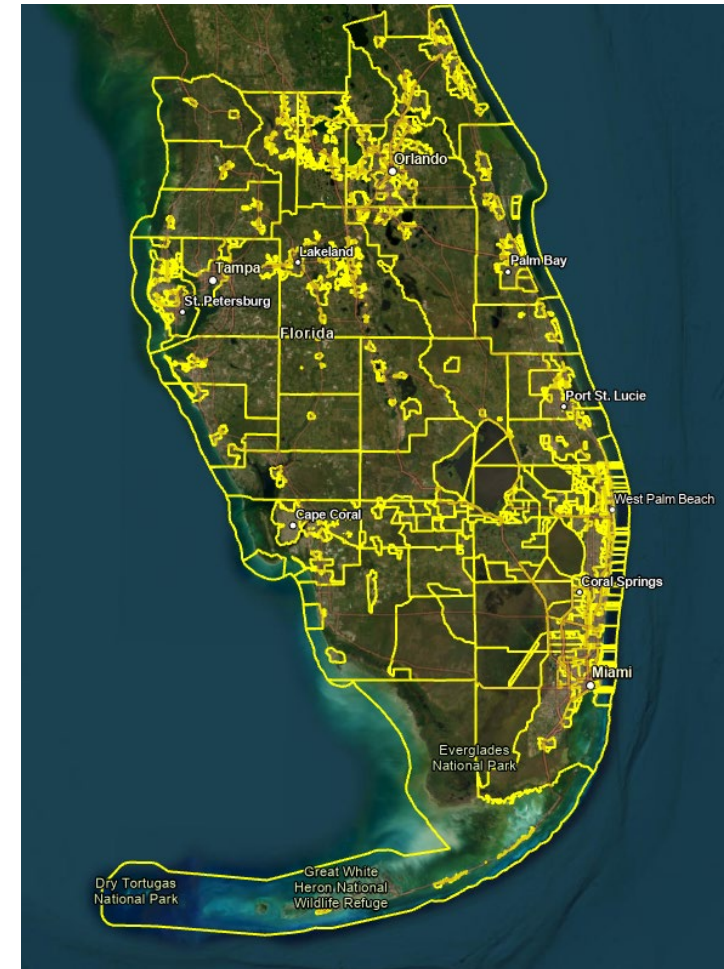


New this Year

Local Contact Notification System



Receive notifications of flood observations submitted within an Area of Responsibility



Local Contact “Carpet”

TEST / Proposed Notification Email Text

TEST Flood Observation Report Submissions Pending Review *TEST*



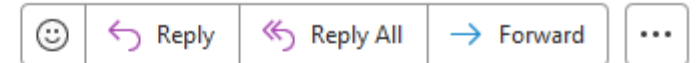
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Stakeholder Tools

Stakeholder Tools and Content

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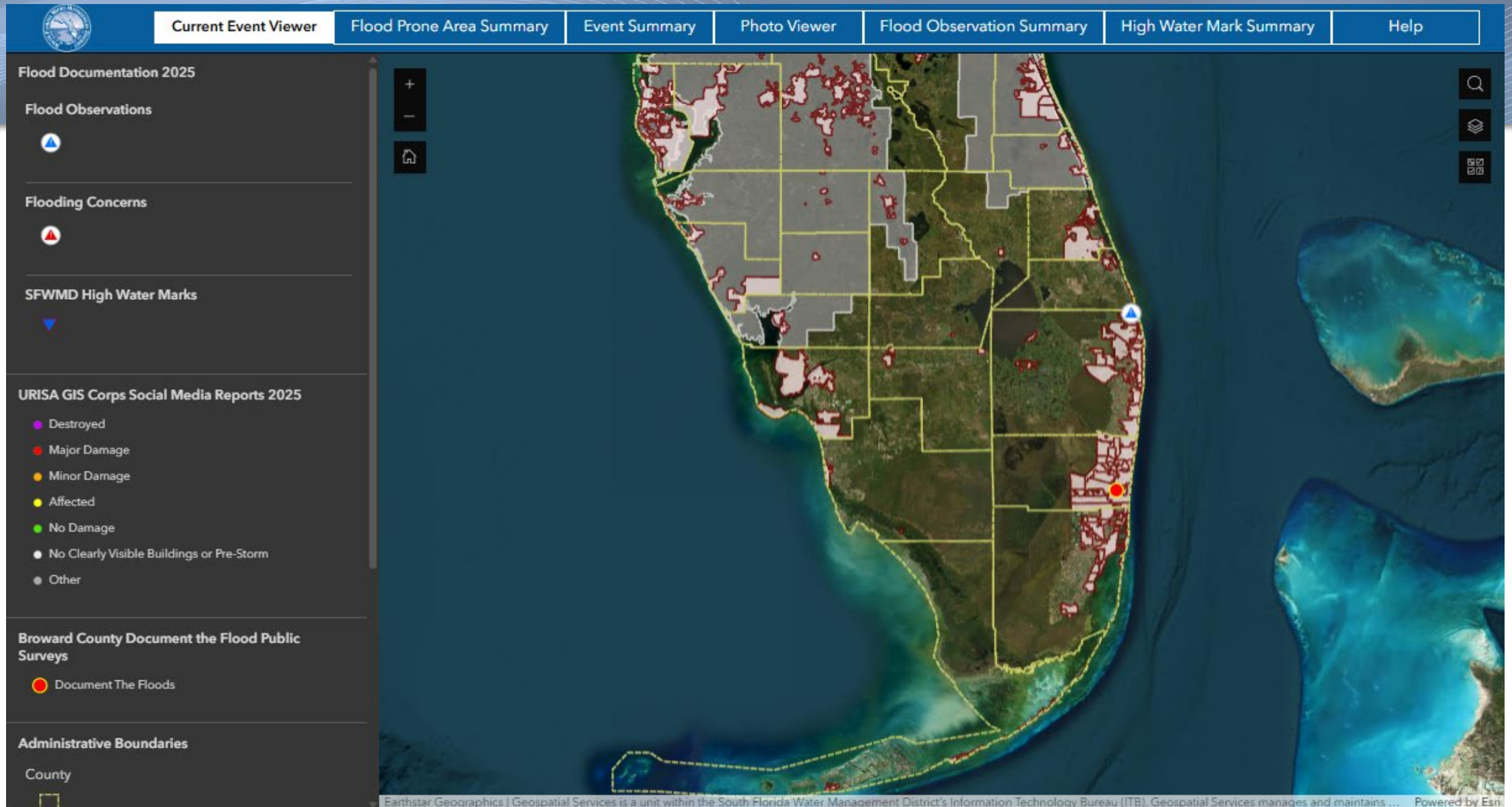
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NEW THIS YEAR



Flood Verification

Report Flooding and Early Concerns



The information collected in this survey is used by agencies to better understand flooding conditions in Central and Southern Florida. This survey does not replace the need to contact your local drainage operator.

All flooding that poses a risk to your home or property should be reported to your local drainage operator. Life-threatening flooding should always be reported to 911.

To learn who to contact, go to sfwmd.gov/HeadContact and enter your address.

Questions with a red * are required.

Photos (Optional)

Submit up to 3 photos.

Drop image here or select image (maximum number of files allowed: 3)

Flood Location*



SFWMD Flood Observation Survey

sfwmd.gov/FloodingApp

SFWMD HWM Survey



Questions with a red * are required.

Collecting organization

Recorder name*

Recorder email*

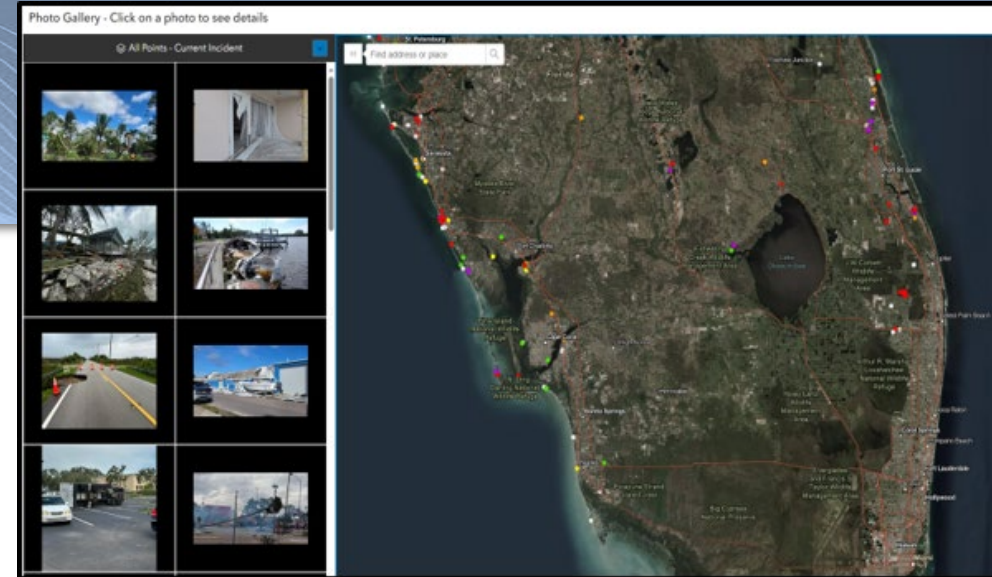
Deployment number

Was High Water Mark tag placed?*

☐ Yes

☐ No

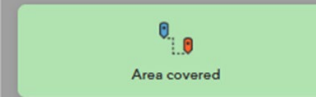
SFWMD High-Water Mark Survey



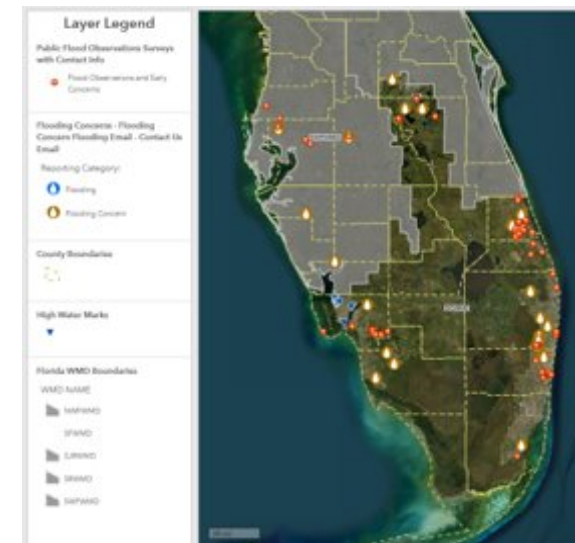
Quick Capture Helicop...

Collector

Tap to start / stop



Damage Category



URISA GIS
Corp Curated
Social Media
Reports

Flooding /
Flooding
Concerns
Emails

SFWMD Quick Capture Tool

New this Year



View and download ICEYE Flood Insight Products

Stakeholder Tool Access

❖ Stakeholder Dashboard:

- SFWMD staff, Local governments and Chapter 298 Special Districts, State and Federal Resiliency partners

❖ Highwater Mark Survey:

- SFWMD and Local government and Chapter 298 Special District staff who attended seasonal training

❖ ICEYE Clip & Ship:

- Local governments and Chapter 298 Special District Resiliency partners
- Use restricted to resiliency use cases including resiliency adaptation/mitigation planning, hydrologic and hydraulic model calibration, economic assessment of flood damages, infrastructure design, and flood occurrence documentation for grant funding applications.



South Florida Flood Information Resource Application:

Click on the image to the left. This application provides a variety of options to view, filter and download flood observations and high water mark records and photos.

High Water Mark Survey:

Click or scan this QR code to access the SFWMD High Water Mark (HWM) Survey.

This survey is for SFWMD, local government, and 298 / Special District staff to mark, measure, and submit flood extents associated with rainfall, storm surge, tidal, and tropical events.

To provide high water marks associated with past events, please contact Resiliency@sfwmd.gov.

Scan the QR Code



ICEYE
Clip & Ship

WEB APP

ICEYE Flood Insights Product Download:

The ICEYE Data Download Application allows approved users to view areas where ICEYE Flood Insight Products were acquired. These products include cumulative depth rasters and associated flood extents and buildings within these extents. Download is by event. Users can select one or many acquisition areas per event and the corresponding ICEYE data will be packaged and delivered for download.

NEW THIS YEAR

The background features a dark blue gradient. On the left side, there is a bright, glowing light source that creates a radial pattern of light rays. Numerous water droplets of various sizes are scattered across the scene, some appearing to be in motion. A solid blue circle is positioned in the center-left area, containing the text '2d'.

2d

Q&A



Q&A

- Enter your questions and comments in the chat.
- Use the *Raise Your Hand* feature in Teams and unmute your microphone when called upon.
- If you've joined the meeting by phone, please use *5 to raise your hand, and *6 to unmute and mute your microphone.*
- Please speak clearly into your microphone and state your name, affiliation, and question.
- As a courtesy to others, please be concise with your question and response.

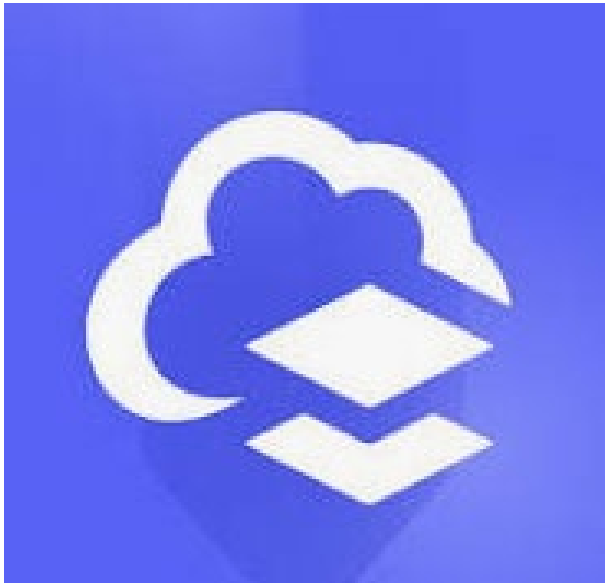
*Today's training exercises are designed for interactive participation and requires accessing the meeting on the Teams application or within a compatible browser. Participation by phone is discouraged.

Note: This meeting is being recorded.



PART 5: Stakeholder Flood Information Resource Accounts

Stakeholder Flood Information Resource Accounts



- **3 Ways** to Gain Access to Secured Flood Information Stakeholder Tools
 - Use an existing ArcGIS Online Organizational Account
 - Use an existing ArcGIS Account
 - Create a Flood Information Resource Account

Use an existing ArcGIS Online **Organizational Account**

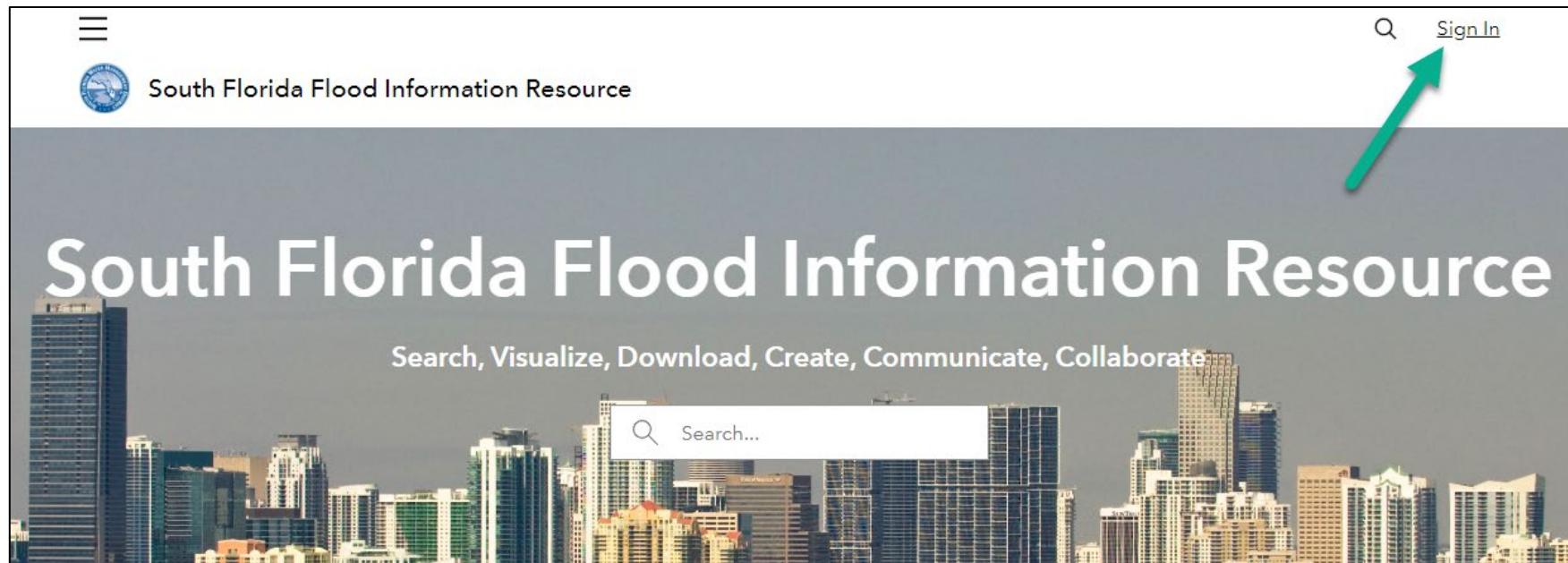
- Profile must be publicly shared
- If you do not know whether your account is public or if it needs to be updated, contact ***your organization's*** ArcGIS Online Administrator
- Once confirmed, email FloodReportReviewers@sfwmd.gov and ***include your ArcGIS Organizational Online Account username, email, organization affiliation and list of stakeholder tools you would like to access*** (e.g. Stakeholder Dashboard, HWM Survey, ICEYE Clip & Ship application)
- We will add you to the appropriate access group and email you back to confirm access

Use an existing ArcGIS Online **Account**

- Profile must be publicly shared
- Sign In to your ArcGIS Online Account
- Go to “My Profile” and ***set your Profile Visibility*** to “Everyone (public)”
- Once confirmed, email FloodReportReviewers@sfwmd.gov and ***include your ArcGIS Online Account username, email, organization affiliation and list of stakeholder tools you would like to access*** (e.g. Stakeholder Dashboard, HWM Survey, ICEYE Clip & Ship application)
- We will add you to the appropriate access group and email you back to confirm access

Create a Flood Information Resource Account

- Open the South Florida Flood Information Resource website
(sfwmd.gov/FloodResource)
- Click on the **Sign In** button on the top right of the page.



Create a Flood Information Resource Account (Cont.)

- On the sign in dialog box, scroll down to the box that says, **No account?**
- Click on the link **Create a South Florida Water Management District Community Hub account**

sfresiliency wants to access your ArcGIS Online account information ?

Sign in to South Florida Water Management District Community Hub

ArcGIS login ^

Username

Password

☐ Keep me signed in

[Sign In](#) [Cancel](#)

[Forgot username?](#) or [Forgot password?](#)

[SFWMD South Florida Water Management District](#)

No account? [Create a South Florida Water Management District Community Hub account.](#)

Not a member of this organization?
[Sign in to your account on ArcGIS Online](#)

[Privacy](#)

Create a Flood Information Resource Account (Cont.)

- Fill in the required fields with your name and email address
- After reading and accepting the SFWMD Community Hub Terms of Use, ESRI Master Agreement, and Esri ArcGIS Online Privacy Policy, check the boxes and click **Next**
- An activation link will be sent to your email. Click the link in the email to complete account activation

Create a Flood Information Resource Account (Cont.)

- Create a username, password, and security question
- ***Make note of these wherever you store your passwords***
- Click **Create account**
- Email FloodReportReviewers@sfwmd.gov and ***include your username, email, organization affiliation and list of stakeholder tools you would like to access*** (e.g. Stakeholder Dashboard, HWM Survey, ICEYE Clip & Ship application)
- We will add you to the appropriate access group and email you back to confirm access

Set up your South Florida Water Management District Community Hub account 

Username

The username must:

- Be between 6 and 128 characters in length
- Not include special characters other than . (dot), _ (underscore), @ (at sign), and - (hyphen)
- Not include a . (dot), - (hyphen), _ (underscore) or @ (at sign) as the first or last character of the username
- Not include spaces

Password

Password strength: **None**

The password must:

- Not match the username
- Be at least 8 characters long
- Contain at least 1 letter(s) (A-Z, a-z)
- Contain at least 1 number(s) (0-9)

Retype password

Security question

Answer

Create account

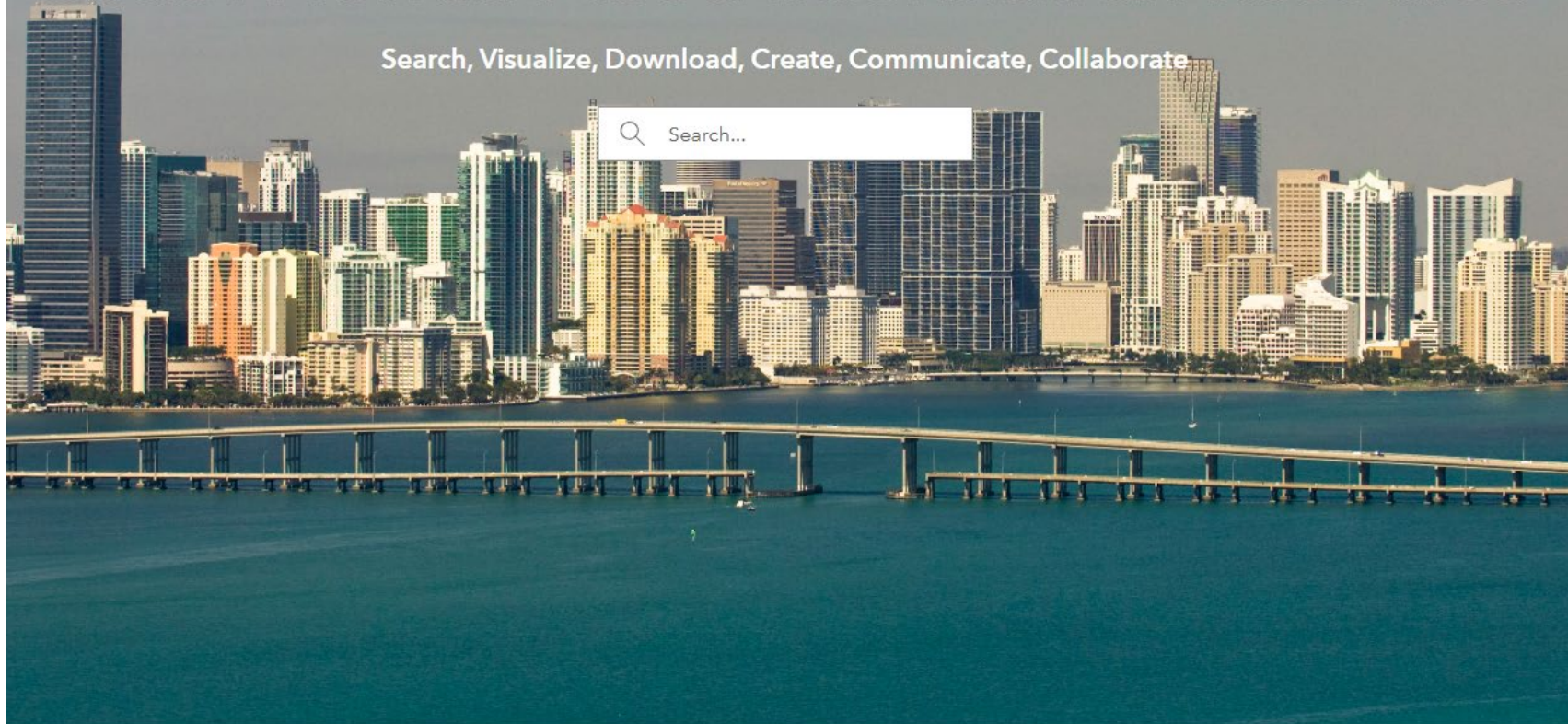


South Florida Flood Information Resource

[Sign In](#)

South Florida Flood Information Resource

Search, Visualize, Download, Create, Communicate, Collaborate



A resource for collecting and consolidating flood observations to help us better understand evolving flood patterns associated with King Tides, Rainfall, Tropical Storms, Hurricanes and Storm Surge.

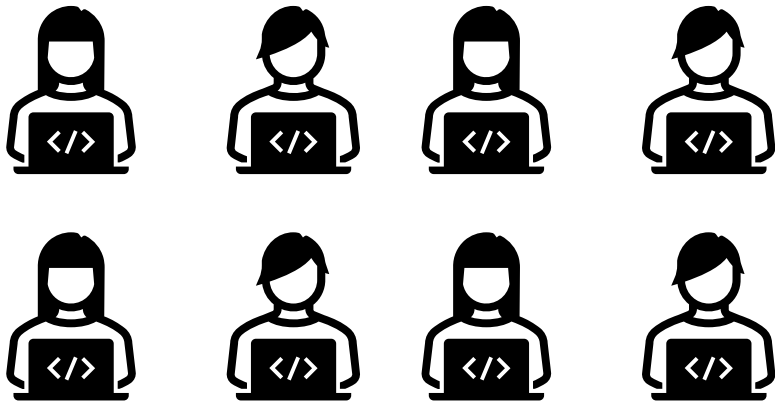
PART 6: Wrap UP

Final Q&A

Wrapping Up



- **Part 1:** Provided an overview of the Flood Information Resource including what's new and enhanced for the upcoming wet season
- **Parts 2, 3, 4:** Learned how to access and use Public and Stakeholder Tools, who can access each tool, and how the backend processes work and support the reviewing of submitted content and the sending of notifications to local contacts
- **Part 5:** Learned how to gain access to Stakeholders tools and how to create Flood Information Resource Accounts



Thank You

**And please remember to
submit flood photos and
observations**

@

sfwmd.gov/FloodingApp



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Closing Remarks

Nicole A. Cortez
Resiliency Coordinator



Closing Remarks

- We appreciate your ongoing engagement.
 - Access flood information and data at sfwmd.gov/FloodResource
 - Submit flood observations at sfwmd.gov/FloodingApp
 - View real-time tide forecast at sfwmd.gov/HighTidePredictions
- We will follow up sharing today's training materials with all attendees.
- To learn more about the District's Resiliency and Flood Protection initiatives visit <https://www.sfwmd.gov/our-work/resiliency-and-flood-protection>.
- If you have any questions or encounter any issues accessing the Flood Resource, please reach out to our support team at FloodReportReviewers@sfwmd.gov.



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Adjourn

Thank You for Your Participation!

Contact us: resiliency@sfwmd.gov